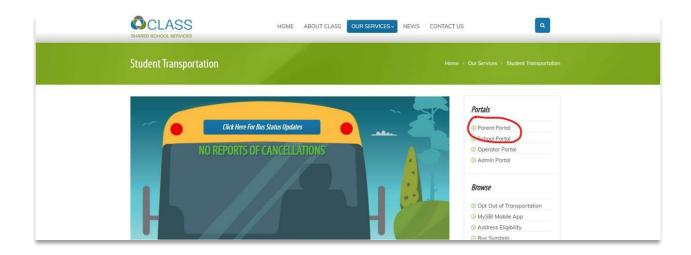


# **Table of Contents**

PARENT PORTAL LOG IN	3
ADD YOUR STUDENT TO YOUR ACCOUNT	3
MY STUDENTS	4
MEDIA LIBRARY	4
ONLINE FORMS & REQUESTS	4
COURTESY SEAT APPLICATION FORM	4
SHARED CUSTODY APPLICATION FORM	5
BUS PASS	8
MEDICAL CONDITION NOTIFICATION FORM	9
DECLINE TRANSPORTATION	10

## PARENT PORTAL LOG IN



# ADD YOUR STUDENT TO YOUR ACCOUNT



- 1. Select MY STUDENTS from the Parent dropdown Menu.
- 2. Select the ADD STUDENT icon.
- 3. Enter your student's ID number (Aspen ID, not OEN). DO NOT include any dashes or spaces.
- 4. Enter your student's HOUSE number DO NOT include your street name or unit number.
- 5. Select the school your child attends.
- 6. Select the grade your student is in.

## **MY STUDENTS**

Once you have successfully added your students to your parent portal you will have access to their transportation information. Follow these simple steps:

- 1. Select MY STUDENTS from the Parent drop down menu
- 2. Access each student under the drop-down menu NAME

#### Three tabs will be listed:

- TRANSPORTATION current transportation information including Stop Information, Stop Times, and Bus Symbol will be listed.
- 2. INFORMATION includes student information that is accessed from your school database.
- 3. CONTACTS includes student contact information that is accessed from your school database.

\*\*If any information is incorrect under the INFORMATION and CONTACT tab, please contact your school to update with the correct information\*\*

## **MEDIA LIBRARY**

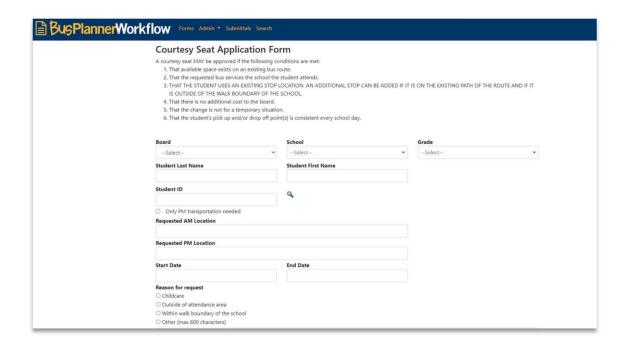
CLASS will host various documents, videos, and FAQ's for your reference under this tab.

# **ONLINE FORMS & REQUESTS**

CLASS will host various applications/forms under this tab such as:

#### COURTESY SEAT APPLICATION FORM

- 1. Select Courtesy Seat Application Form from the list of available forms.
- 2. Fill out the relevant information the student information fields will be automatically populated.
- 3. All fields are required.
- 4. Be sure to read all the application requirements and mark each box appropriately.

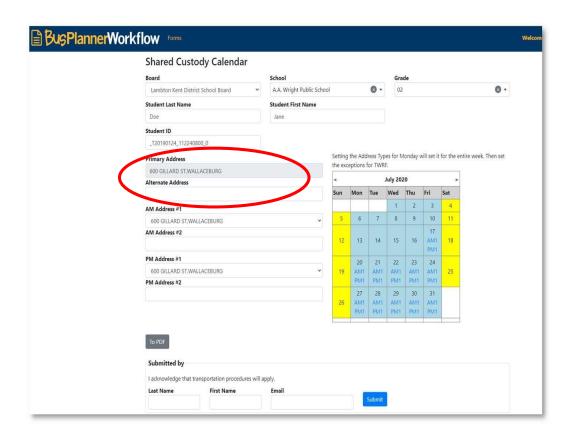


Once the application has been submitted and processed an email will be sent to the applicant with a response (approval/denial) from CLASS.

• If the application has been approved, you will be directed back to the Portal to retrieve your transportation details.

## SHARED CUSTODY APPLICATION FORM

- 1. Select Shared Custody Calendar Application Form from the list of available forms.
- 2. Fill out the relevant information the student information fields will be automatically populated.
- 3. All fields are required.
- 4. Click the AM1 hyperlinks on the calendar this will change it to AM2. Setting the address types on Monday will set it for the entire week. You can then make the changes on the days of the week if necessary.



\*\*PRIMARY ADDRESS is Address #1\*\*

\*\* ALTERNATE ADDRESS (secondary) address will become Address #2\*\*

< September 2024 >							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
1	2	3	4	5	6		
	AM1	AM1	AM1	AM1	AM1	7	
	PM1	PM1	PM1	PM1	PM1		
8	9	10	11	12	13		
	AM1	AM1	AM1	AM1	AM1	14	
	PM1	PM1	PM1	PM1	PM1		
15	16	17	18	19	20		
	AM1	AM1	AM1	AM1	AM1	21	
	PM1	PM1	PM1	PM1	PM1		
22	23	24	25	26	27		
	AM2	AM2	AM2	AM2	AM2	28	
	PM2	PM2	PM2	PM2	PM2		
29	30						
	AM1						
	PM1						

In this example, the student will be transported to and from the Primary address the week of the  $16^{th}$ , and the Alternate (or secondary) address the week of the  $23^{rd}$ .

After submitting online, an email will be sent to the application with a PDF attachment of the application and calendar.

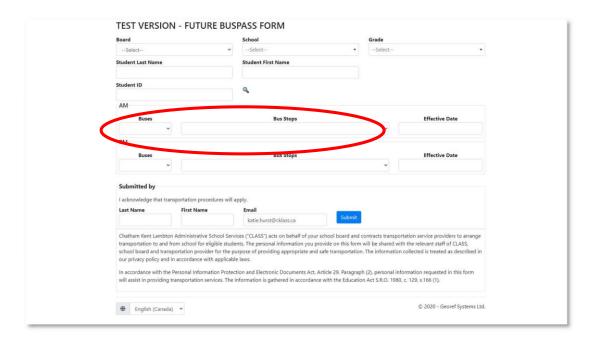
This must be SIGNED by BOTH parents and submitted to the school. The school will verify the calendar, sign and forward to CLASS for processing.

If the application has been approved, you will be directed back to the Portal to retrieve your transportation details.

## **BUS PASS**

## BUS PASS IS AVAILABLE TO SECONDARY STUDENTS ONLY

- 1. Select Bus Pass from the list of available forms.
- 2. Fill out the relevant information the student information fields will be automatically populated.
- 3. Select the bus symbol and stop from both AM/PM drop down menus.
- 4. Select the dates from each of the AM/PM fields.



\*\*You will need to know what bus and what stop is needed. An existing stop must be selected – stops will not be added\*\*

Once the form has been submitted, you will receive an email with a PDF attachment of the request.

The application must be printed and SIGNED by a parent/guardian and delivered to the school office for approval.

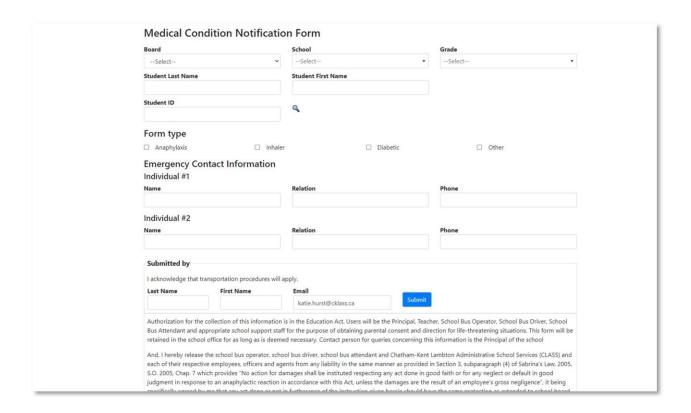
Student will present the signed/approved bus pass to the driver prior to boarding the bus.

<sup>\*\*</sup>If there is not an available seat for the student, the driver has the right to refuse to transport the student\*\*

## MEDICAL CONDITION NOTIFICATION FORM

This form is required if your child has a medical condition that could occur on a school bus

- 1. Select Medical Condition from the list of available forms.
- 2. The student information will be automatically filled out.
- 3. Enter all pertinent medical information.

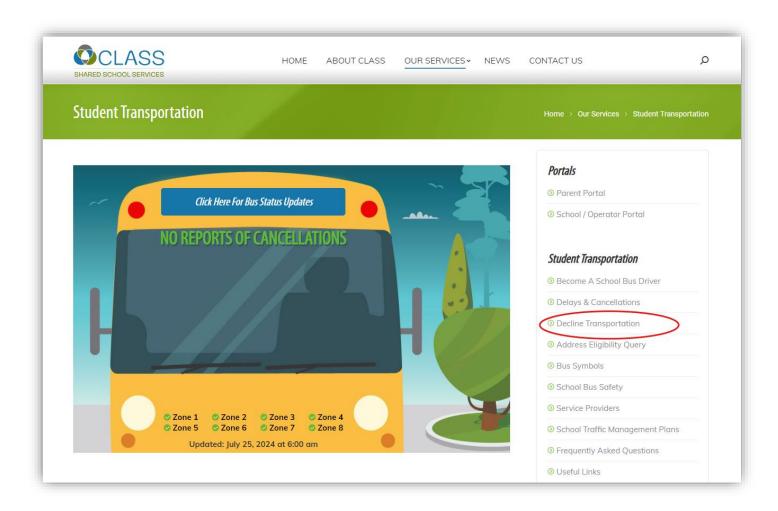


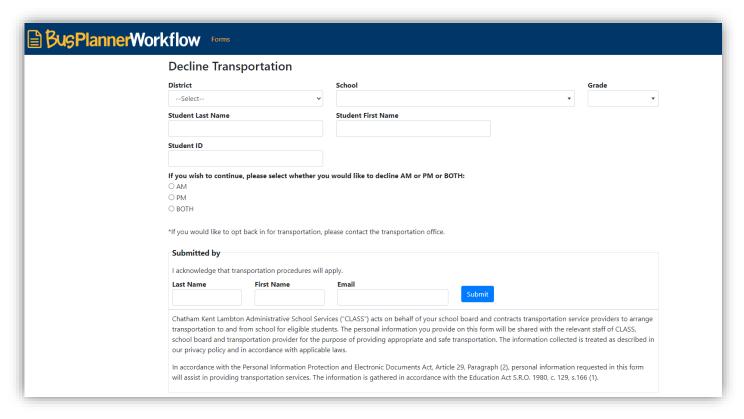
Once the form is submitted, CLASS will update the student record with all the medical details.

\*\*Your child's school and school bus operator will have access to the submitted form via their professional portals\*\*

## **DECLINE TRANSPORTATION**

This form can be accessed from the main Student Transportation page: <a href="https://cklass.ca/services/student-transportation/">https://cklass.ca/services/student-transportation/</a> as well as your parent portal.





- 1. Select the form from the transportation homepage OR from the list of available forms in your parent portal.
- 2. Fill out all the required fields.
- 3. Select whether you are opting out of AM, PM or both.
- 4. You will receive an email notifying you that transportation has been removed for your student.

<sup>\*\*</sup>You can opt back into transportation by contacting CLASS via phone or email\*\*